

JINDAL COLLEGE FOR WOMEN
Jindalnagar, Bangalore



STUDENTS GRIEVANCES AND REDRESSAL /
COUNSELING CELL REPORT

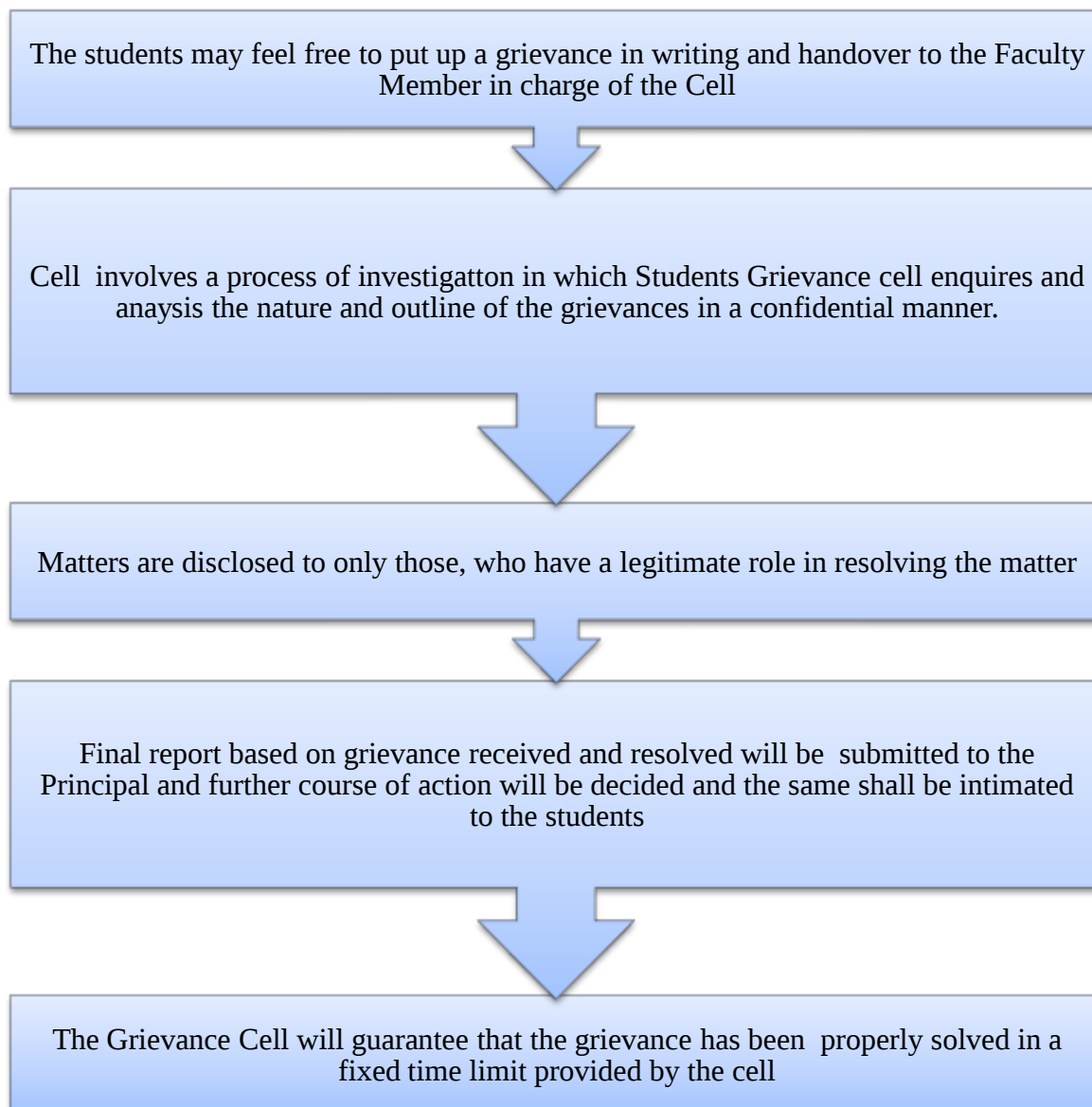
ANNUAL REPORT
2021-22

The Re-Constitution of the Standing committee to handle the grievances of the students of Jindal College for Women is revised as follows with immediate effect and further orders:

Student Counselling / Grievances Redressal Cell

Sl.No.	Name	Designation	Department
1	Prof.Veena T	Chairperson	Principal
2	Ms. Kodhai P	Secretary	Management
3	Mrs.Yashaswini	Member	Commerce
4	Dr. Komala J	Member	Commerce
5	Mrs. Neerajakshi M	Member	Management
6	Ms.Veena k Anand	Member	Commerce
7	Ms. Varsha Sharma	Member	Language
8	Dr. Anitha BG	Member	Science
9	Ms. Srilakshmi	Member	Science
10	Mrs. Kavyashree NS	Member	Computer Science
11	Ms. Manisha Nehra	Student Member	B.Com
12	Ms. Nethra	Student Member	B.Com
13	Ms. Shabnaaz	Student Member	BBA
14	Ms. Kavya	Student Member	B.Sc
15	Ms. Vidhya Shree	Student Member	BCA

Grievance Redressal Procedure



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INTRODUCTION:

The Student's Grievance Cell desires to promote and maintain a conducive and unprejudiced educational environment.

AIMS AND OBJECTIVES:

The objectives of Students Grievance Cell include the following:

- To support, those students who have been deprived of the services offered by the College, for which she is entitled.
- To make officials of the College responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

The Cell enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

During the year no such major grievances were received. Grievances otherwise received were forwarded to the principal for immediate redressal. In all such cases prompt action were taken and the matter sorted out. In all cases the aggrieved student was informed of the measures taken and checks in the system were introduced to ensure there was no repetition of the same.

FUNCTIONS:

- Redressal of Students' Grievances to solve their academic and administrative problems.
- To co-ordinate between students of different Departments / Sections to redress the grievances.
- To guide ways and means to the students to redress their problems.

RULES AND REGULATIONS:

- Student Grievance Redressal Cell has been constituted for the redressal of the problems reported by the students with the following objectives:
- Upholding the dignity of the Institution by ensuring strife free atmosphere in the Institute through promoting cordial student-student relationship and student teacher relationship etc.
- To support, those students who have been deprived of the services for which she is entitled.
- To make teaching and supporting staff responsive, accountable, courteous in dealing with the students
- To ensure effective solution to the student grievances with an impartial and fair approach
- Encouraging the students to express their grievance/problems freely and frankly without any fear of being victimized
- Advising the students to respect the right of dignity of one another and show restraint and patience whenever any occasion arises.
- Advising the students to refrain from inciting students against other students or teachers and institute Administration
- Ragging in any form is strictly prohibited in and outside the institution.
- Any violation of ragging or disciplinary rules should be urgently brought to the notice of the Principal/Disciplinary Committee of the Institution.

LIST OF ACTIVITIES:

- Guidance and counselling.
- Remedial Classes

REPORT OF THE ACTIVITIES:

✓ Guidance and counselling:

The aim of counselling cell is to provide comprehensive guidance programs that will equip students with necessary knowledge, attitude and skills to become mature and socially responsible individuals. The following are the activities conducted under this cell

- Nurturing through the remedial teaching program.
- As far as academic counselling is concerned, students receive assistance on how to study and write the examination to get good marks. Special care is given by subject teachers.
- Mentoring through an individual counselling.
- Provide various comprehensive psychological services to students and resolve their emotional, behavioural, academic, and social issues.
- Providing counselling in the areas of:-
 - Stress management
 - Emotional intelligence
 - Self-awareness
 - Learning disabilities.

✓ Remedial Classes

The college organized remedial classes for students who didn't perform well in the internal examination. The students were also given advice after class hours under remedial classes and were motivated by providing simple and direct learning material.

CONCLUSION:

The Committee aims at being a link between students, teachers and College administration. It is established to create a healthy and safe atmosphere for students of this esteemed College. The cell actively seeks to address issues on student front. The committee members acknowledge that in College there may be situations where individual student or group of students may have concern about the behaviour of others or the decisions of others or may have suggestions. Therefore student grievance and Redressal committee promotes timely and transparent resolution of these issues/ suggestions in a confidential manner.

Note: No such major Grievances had found during Academic Year 2021-22





